

# Housing & Hospitality FAQ's

## 1 Q: How do I apply to residence?

A: The residence application can be found on the McMaster Housing Portal at [housing.mcmaster.ca/future-residents/fall2024/](https://housing.mcmaster.ca/future-residents/fall2024/). From here, you can click "Apply to Residence" to begin your application.

Questions along the way? Reach out through the live chat available on this website and a member of the Housing team would be happy to assist you.

## 2 Q: What is the deadline to submit the residence application?

A: The residence application closes on June 3, 2024, at 4:00 p.m. ET. There is no advantage or disadvantage to submitting the application earlier or later, as long as it is complete by the deadline. Changes can be made to the application up until the deadline.

## 3 Q: What types of rooms are available in residence?

A: A variety of room types and styles are available at McMaster. This includes both traditional and non-traditional (apartment and suite style) residences. Over 70%+ of our spaces are double rooms. Detailed descriptions and building locations for each room type can be found at <https://housing.mcmaster.ca/future-residents/rooms/>.

## 4 Q: Are meal plans required for residence?

A: Yes, all students living in residence are required to purchase a meal plan. Details about the different meal plans can be found at <https://hospitality.mcmaster.ca/meal-plans-and-cards/meal-plans/residence-meal-plans/>.

## 5 Q: How are roommates assigned?

A: Most students live in a traditional double with a roommate. We guarantee ONE roommate request if both students:

- Have guaranteed residence offers.
- Meet the residence application and deposit deadline (dates).
- Ranked their profile and Living and Learning Community (LLC) responses identically.
- Have requested and accepted each other as roommates on their online application.

If you do not request a roommate, your responses on the My Profile page can help match you with a roommate(s) if applicable.



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## 6 Q: What are the fees for each room type?

A: Room fees vary by style, and range from \$6,475 - \$10,950 for the 2024-25 academic year.

A comprehensive list can be found at <https://housing.mcmaster.ca/future-residents/residence-fees/>. Residence fees are paid through the Housing Portal.

## 7 Q: How does the self-selection process work to pick a room?

A: On June 11, 2024 students with guaranteed residence who submitted the application will receive an email with details about their randomized residence room selection time slot. This will tell you when you can log into the Housing Portal and choose your residence room. Students will have 5 days to complete their selection once their time begins. The first slot will open in late June and the last time slot is expected to close mid-July.

## 8 Q: When do I move into residence?

A: Students will move into residence the last weekend of August (Saturday, August 24 and Sunday, August 25, 2024). Your specific date and time slot will be shared with you in the summer.

## 9 Q: Who has guaranteed residence?

A: First-Year undergraduate students coming directly from an Ontario high school who meet the residence admission average of 90%. First-Year International and Out-of-Province Students are guaranteed residence.

Students who meet the residence admissions average will be notified of their residence status on their offer of admission from McMaster.

## 10 Q: What if I don't have guaranteed residence?

A: Non-guaranteed students can apply to the residence wait-list. Those who apply by the deadline (June 3, 2024 at 4:00 p.m. ET) will be ordered on the first-year waiting list according to their admission average. For example, we start ordering at 89.99%, and work in descending order.

Students will be able to check their wait-list number on the Residence Application Status Page in the [Housing Portal](#) after the deadline.